

SIX FLAGS NEW ENGLAND	
SUBJECT: WATER LOSS	EMERGENCY RESPONSE PROCEDURES
SECTION: 29	PAGE: 1 of 2
EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

WATER LOSS

I. Purpose

To ensure appropriate response in the event of a water and/or sewage system problem within the Park

II. Policy

- 29.1 Six Flags New England shall take immediate action to minimize the impact associated with the loss of water or sewage failure. Concerns include:
 - A. Loss of fire protection
 - B. Area flooding due to water main breaks
 - C. Unsanitary conditions due to system failures
 - D. Guest services, such as restrooms and food sales locations
- 29.2 Unit 10 and the Maintenance Duty Manager will be contacted immediately. Unit 10 shall ensure additional notifications.
- 29.3 The Maintenance Duty Manager will investigate the cause of the problem and implement proper response, dependent in part upon whether the cause is on property or off site.
- 29.4 The Maintenance Duty Manager will ensure proper notification of county utilities.
- 29.5 In the event that fire suppression systems are adversely affected, the Maintenance Duty Manager will:
 - A. Contact Safety so that Agawam Fire can be notified.
 - B. Notify Unit 10 to initiate the closing and evacuation of affected areas.
 - C. Based upon available information, give recommendations to Unit 10 regarding closure of the Park.
- 29.6 If fire suppression systems are unaffected, the Maintenance Duty Manager will contact Unit 10 regarding the extent and expected duration of the problem, and make recommendations for area closures.
- 29.7 Departmental duty managers are responsible for assessing additional impacts upon their areas, making appropriate closures, and communicating these with Unit 10.
- 29.8 In the event of long term or widespread impact, park management shall meet to discuss options to include closure of the Park.
- 29.9 The Security Duty Manager is responsible for implementing any evacuations and perimeter control.

SIX FLAGS NEW ENGLAND	
SUBJECT: WATER LOSS	EMERGENCY RESPONSE PROCEDURES
SECTION: 29	PAGE: 1 of 2
EFFECTIVE: JANUARY 2016	SUPERSEDES: ALL PREVIOUS

- 29.10 The Safety Duty Manager, in concert with the Maintenance Duty Manager, is responsible for assessing concerns to the public health and relaying these to Unit 10 and/or the Park President.
- 29.11 The Operations Duty Manager is responsible for ensuring notifications of Guests via public address. The Operations Duty Manager shall determine the Guest Relations response regarding refunds and complimentary tickets.
- 29.12 The Communications Manager is responsible for preparing and executing media responses.